Pricelist of CityBee Eesti OÜ

Detailed information on prices is available on the "Pricing" page, and additional fees and penalties are set out below in this Pricelist.

We may change service fees, this Pricelist, other reservation terms, publishing them in the CityBee App and on the website. You must get familiar with the prices of the services applicable to each reservation and with the applicable Pricelist each time before you confirm a reservation.

Minimum trip price is the minimum amount payable for the services, which is deducted from the Payment account after unlocking the car or extending the reservation (if the minimum amount is exceeded, the remaining amount due is debited no later than at the end of the trip, and if the minimum amount is not reached - the difference is not returned). The minimum trip price (it's size) for each car is indicated in the App.

Additional fees

"BeeChill" fee – a financial responsibility fee applied to all "pay-as-you-go" trips and included in the price of a prepaid travel packages, the purpose of which is to cover the damage that occurred to the car during a traffic accident due to client's fault. The amount of a fee for each car is indicated in the App. Definitions and Exceptions to client's liability are specified in the Terms.

Fee for leaving the vehicle in another state (in a zone permitted by CityBee) - EUR 39

Parking Zone fee – a fee the amount of which is provided for on the App is charged for returning or collecting the Vehicle from the Parking Zone territories marked and shown on the App.

Administrative fee in case of a violation of the Road Traffic Regulations and related events - EUR 10

In cases provided for in the Terms you will also have to cover costs incurred by us in connection with damage caused by you or administration of your debt.

Fines and damages

If you or other persons, for whom you make it possible to use our vehicles, do not follow the Terms, the following fines may be imposed on you:

- for allowing other persons to use the Account and (or) to drive, control or otherwise use the vehicle – EUR 700
- for leaving a vehicle (i.e. ending the trip) in Estonia not in CityBee zones marked in the App –
 EUR 300
- for loss of the vehicle starting keys EUR 120, also, you will have to compensate us for all the key acquisition and programming costs
- for smoking inside the vehicle EUR 70
- for fuel misappropriation or misuse of the fuel card **EUR 500** (in case of fuel misappropriation you will pay a fine, plus will compensate for the value of the misappropriated fuel)
- for dangerous, reckless or careless driving EUR 500
- for failure to comply with our order not to exceed the permitted speed limit when you, after receiving a notification from us, continue to exceed the speed limit **EUR 150**
- for driving under the influence of alcohol (above 0.00 per mille), narcotic substances and other substances affecting mental state (or when you consumed alcohol or used other intoxicating substances after the traffic accident before its circumstances were established, or avoided undergoing a blood alcohol or intoxication test (blood alcohol content or intoxication is understood as defined in legal acts). You must pay us the fine of the indicated amount for driving under the influence of alcohol (above 0.00 per mille), narcotic substances and other substances affecting mental state also in those cases when you transferred the Vehicle or otherwise made it possible for another person to drive it when he was under the influence of alcohol (above 0.00 per mille), narcotic substances and other substances affecting mental state, or when such a person avoided undergoing a blood alcohol or intoxication test **EUR 2000**
- for leaving a vehicle (i.e. ending the trip) in such a condition where it cannot be used for further trips (-e.g. the vehicle is left in a private lot or a paid parking lot, from which it is not possible to leave without paying for parking;) **EUR 70**

- for leaving the vehicle (i.e., ending the trip) without leaving the key in the vehicle, if within 2 hours from informing you about the collection of the key, the key is not returned **EUR 70**
- for soiling of the vehicle, which requires additionally cleaning (including dry cleaning) EUR
 100

If the vehicle is damaged during a traffic accident caused by you (or another person for whom you made it possible to use our vehicle) in a non-sober state, participating in sports competitions, or otherwise violating the Terms, also if you fill the vehicle tank with a wrong fuel and do not inform us about it, you will have to compensate us **for damages in full**. See the Terms.

About other cases of damages, see the Terms.

Debiting of fines and additional fees

We can automatically debit the amount of the fine and/or additional fees indicated in the Pricelist to the payment account linked to your account. They money will be debited to the payment account immediately after a breach is identified, recorded and you are notified about that (via the App or otherwise).

All the above-indicated amounts are net of the VAT, which will be added in the cases and under procedure laid down by applicable legal acts.

Updated on 16th October 2024.